



How do I enroll in an online account with John Hancock for my 401K?

1. Log on to <https://myplan.johnhancock.com/login>
2. Click the “Register” button

John Hancock

My Plan for Retirement

Username

The Username is required.

Password

The Password is required.

or

[Forgot Username and/or Password?](#)



3. Enter your information into the registration screen and click “Continue”

Registration

Welcome to John Hancock!

First, enter some basic information to confirm your identity

Last name

Your Last name is required.

Social Security number

Your Social Security number is required.

Date of birth (mm/dd/yyyy)

[Cancel](#)



4. Enter the contract number 111946 into the next screen and click "Continue"



Registration

Next, please enter your contract number.

You can find it on the first page of your Statement or by contacting your Plan Sponsor.

Contract Number

A red arrow points to the text input field containing the contract number 111946.

[Cancel](#)

5. Enter your desired information on the "Tell Us About you Screen" and click "Continue"



Tell Us About You

Tell Us About You > **Security Information** > Challenge Questions

Correct the errors in red to continue [1509]

Create and enter the username and password you would like to use to access your account. Note that some
Your username must be a minimum of 6 characters. Click the 'Try It' button to confirm the username entered

User name

Username must be at least 6 characters

Try it

Password

Your password should be a minimum of 8 characters and must contain at least: 1 upper and lower case letter, 1 number and 1 special character.

Password Success

6. Add your security questions and click “Continue”

Select 3 questions and enter your answer for each question.

Select answers that only you would know. We will ask you these questions to I

Challenge Question 1

Answer

Challenge Question 2

Answer

Challenge Question 3

Answer

Back

Continue

7. You did it! Congratulations. You may now log in to manage your account by returning to the home screen. <https://myplan.johnhancock.com/login>



Congratulations

You have successfully registered for the JH participant
Click 'continue' to move to the home page.
Note: There is a waiting period for some online trans:

Continue